## Functional and integration level demands Perfectly fulfilled with our platform solution

# **Customer / Business**

Management

#### **Customer Experience**

Self Care Template, Web Portal Mobile Self Care App including security

#### **Customer Management**

Customer Service Management (CRM)

#### **Marketing & Sales**

Loyalty Campaign Management, PoS Support Topup Distribution Management

#### **Business Management**

Product definition Voucher Management

#### BSS/OSS

#### Online Charging, Rating, Billing & Policy Control

Convergent Services & Transactions Prepaid / Postpaid / Hybrid

#### **Service Delivery & Real Time Network**

IVR / USSD / Voicemail / SMS-C, Gateways, Security DNS

#### **Core Network**

GGSN / PGW / DPI / PCEF, HLR / HSS, STP / DSC

### **Open Rest**

API

#### **3rd Party**

Ecosystem

**Payment Providers** 

**Topup Channels** 

**Logistics & Distribution** 

BI / Analytics Campaign Reporting

**ERP / Finance** 

**Customer Care Contact Center** 

Value Added Services Providers

#### **Host Operator** Network